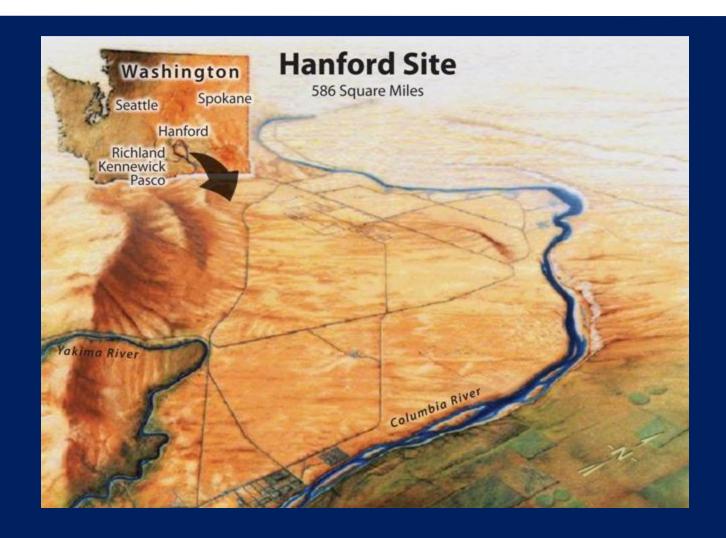
Department of Energy Integrated Safety Management Workshop

Fluor Hanford's Approach to Integrated
Safety Management –
Worker Engagement
1996 - 2009

Larry Arnold



ISMS Worker Engagement

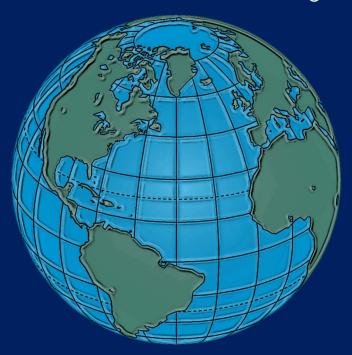






Safety...Integrity... Teamwork...Excellence

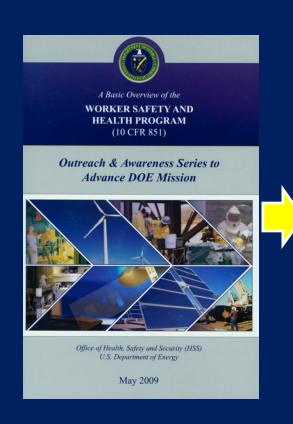
FLUOR

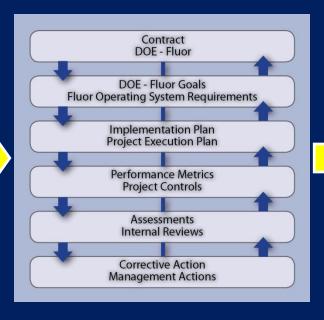




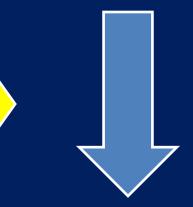
Goal = .55 OSHA Recordable Rate

Formula for Success = Integration + Accountability + Metrics





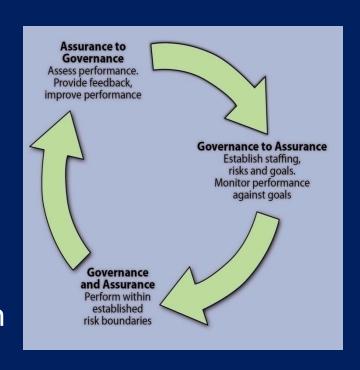
Flow down of requirements



Workforce and subcontractors

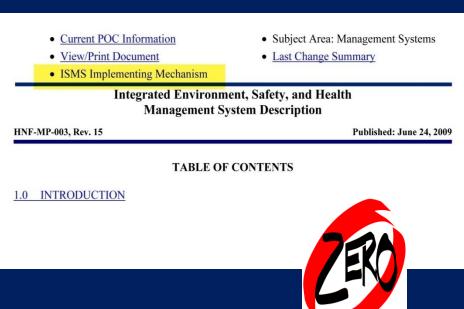
Keys to Successful Worker Involvement

- Corporate Governance -Strategic Goals
- Senior-level management commitment
- Worker acceptance at all levels
- Worker participation in setting safety goals and objectives
- Worker Recognition Award Program
- Daily reminders and steady visibility



Worker Engagement Tools

- Automatic Jobs Hazards Analysis
- Work Package Planning
- Presidents' Zero
 Accident Council
- Safety Bulletins for Safety Topics
- Voluntarily Protection
 Program and Human
 Performance Improvement
- Community Announcements



HAMTC Safety Representatives
Embedded in Key Program Areas





Union Safety Rep Program

- Partnering culture between union and management
- Fewer safety and health-related concerns
- More than 50 active Safety Councils
- Fewer grievances
- Increased worker ownership of safety



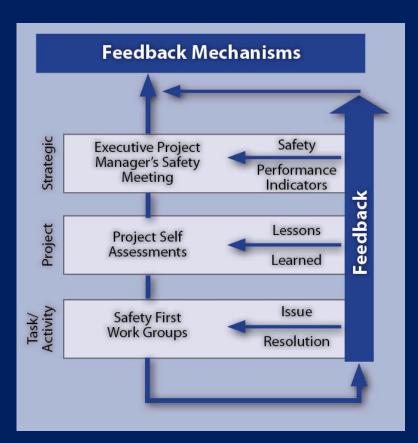








Site-Wide Feedback Mechanisms



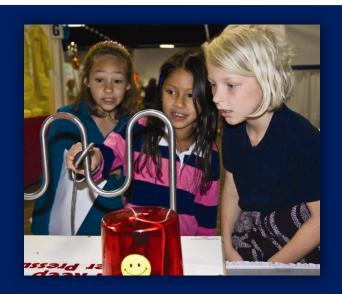


Three Phases of Worker Involvement

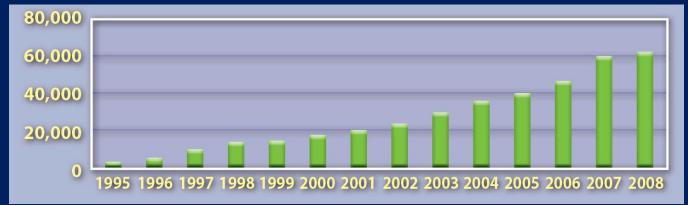
- Discovery
- Implementation
- Sustainable Oversight and Improvement

Community Impact / Involvement

- Safety and Health EXPO
 - 62,000 visitors in two days
- Voluntary Protection Program
- United Way
 - Highest local contributor
- Junior Achievement Bowling

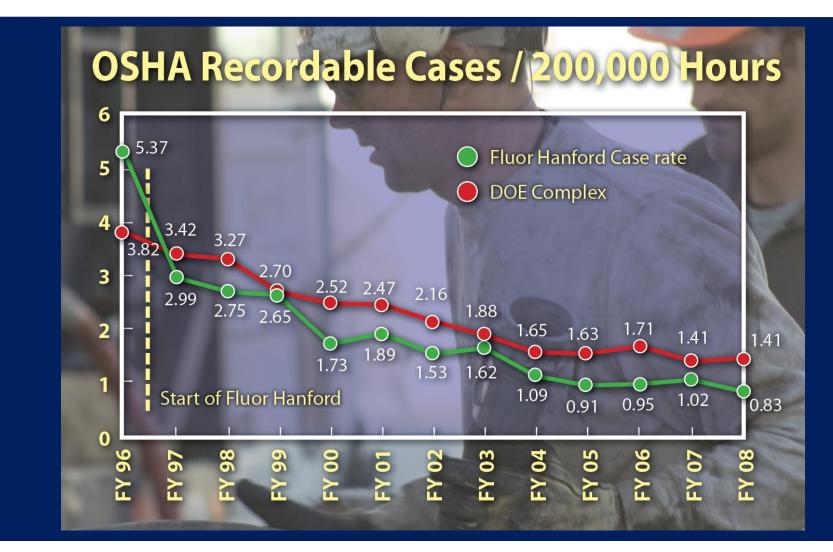








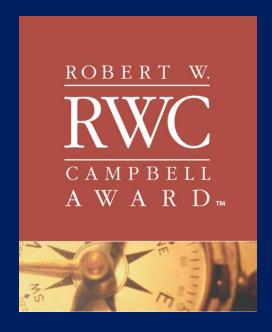
12-YEAR RESULT







Success Brings Good Results





Educate and influence people to prevent accidental injury and death

National Safety Council Names Fluor Hanford Category 1 2008 Robert W. Campbell Award





Worldwide and Locally





The International Award



is supported by a network of 22 Global Partners across five continents and founded on the belief that EHS is intrinsic to business excellence and sustainability.



Fluor Hanford - 2008 (Category I)

Gulf Petrochemical Industries Company - 2008 (Category II)

The Bahrain Petroleum Company - 2007

Alcan Inc. - 2006

DynMcDermott Petroleum Operations - 2006

Johnson & Johnson - 2005

Noble Corporation - 2004







Conclusion - Five Key Points To Share

- Involve all levels of the workforce within your company
- Active senior management participation
- Publish metrics everyone will understand
- Embrace a 24/7 culture
- Embed your ISMS program in your local community